

NOTICE – DROUGHT STAGE 2 (WATER WATCH)

ROLLING V RANCH WATER
CONTROL & IMPROVEMENT DISTRICT NO. 3
c/o Allen Boone Humphries Robinson LLP
4514 Cole Avenue, Suite 1450
Dallas, Texas 75205

October 23, 2024

Dear Customer:

Rolling V Ranch Water Control and Improvement District No. 3 (the “District”) is terminating its prior notice of Drought Stage 3 (Water Warning) conditions and hereby provides notice of Drought Stage 2 (Water Watch) conditions under the District’s current drought contingency plan (“DCP”). One of the District’s sources of water supply, the Walnut Creek Special Utility District (“WCSUD”) (via agreement between the District’s regional water supplier, Rolling V Ranch Water Control and Improvement District No.3, and the City of Rhome, Texas (the “City”)), continues to experience water shortage conditions due to damaged water lines within WCSUD’s service area such that WCSUD and the City are unable to deliver water supply to the District at normal levels or pressure, which is an event giving rise to Drought Stage 2 (Water Watch) under the DCP. WCSUD is working diligently to repair the damage as soon as possible. Despite ongoing issues within WCSUD’s service area, the District’s board of directors (the “Board of Directors”), on advisement of the District’s operator, and pursuant to the terms and conditions of its DCP, has determined that Drought Stage 3 (Water Warning) is no longer needed because the District is receiving adequate levels of water supply from WCSUD despite WCSUD’s damaged water lines.

To ensure that an adequate supply of water is available, you are hereby notified that Drought Stage 2 (Water Watch) of the DCP is now in effect and the **MANDATORY** restrictions set forth below are now in effect. The Board of Directors is aware of the inconvenience of these restrictions, but it is imperative that the District maintain an adequate water supply for all users within the District. Mandatory water use restrictions will be enforced by any combination of warnings, reconnection fees, suspension of service, monetary penalties, citations, and fees as authorized by the Board of Directors.

WATER USE RESTRICTIONS

Customers will comply with the requirements and mandatory restrictions on non-essential and other water uses as provided below. Specific measures to be implemented during this stage will be determined by the Board, or official designee. The Board, or official designee, may also take other actions not listed, if deemed necessary. All requirements of Drought Stage 1 (Water Wise) shall remain in effect during Drought Stage 2 (Water Watch), as modified by the following incremental or new measures:

- Required reduction of water use through time-of-day landscape irrigation schedule. Customers with street addresses ending in even numbers (0, 2, 4, 6, 8) may irrigate on Tuesday and Friday. Customers with street addresses ending in odd numbers (1, 3, 5, 7, 9) may irrigate on Monday and Thursday. Any property 1) owned by the applicable Homeowner’s Association or 2) deemed a common area or open space of the District may irrigate on Wednesday and Saturday. Irrigation of landscaped areas and building foundations is permitted at any time if it is by means of a hand-held hose, drip irrigation or soaker hose systems.*
- Required reduction of water use through time-of-day landscape irrigation schedule. No outdoor watering can occur from 4:00 a.m. to 10:00 p.m. Irrigation of landscaped areas and building foundations is permitted at any time if it is by means of a hand-held hose, drip irrigation or soaker hose systems.*

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- Prohibition against any recreational water use (water used for leisure and entertainment purposes) including use of faucets or hoses in such a manner that creates runoff or other wastes.
- Restrictions limiting the washing of any motor vehicle, motorbike, boat, etc. to the use of a hand-held bucket or a hand-held hose equipped with a positive shutoff nozzle, except on the premises of a commercial car wash.
- Prohibition against hosing off paved areas, buildings, windows or other hard surfaces. Normal window washing is okay.
- Encouragement of further reduction in draining and filling of swimming pools.
- Further acceleration of public education efforts on ways to reduce water use.
- Reduced internal water use by the District.
- Encouragement of retail customers to wait until the current drought or water emergency situation has passed before establishing new landscaping.
- Initiation of engineering studies to evaluate alternatives to mitigate drought conditions should conditions worsen.
- The District is restricted to day-of-week and time-of-day landscape watering schedule except for parks and golf courses.
- Required reduction of water use through day-of-week landscape watering schedule for parks and golf courses.
- Announcements regarding the District's enforcement efforts and penalties for noncompliance. Enforcement to be primarily based on complaints being received.

*Pursuant to the authority of the Board, or its official designee, to take other actions not listed in the DCP, the Board of Directors, on advisement from the District's operator has modified the normal irrigation schedule stated in the DCP for Drought Stage 2 (Water Watch) as a measure necessary to maintain sufficient water supply and pressure within the District.

The Board of Directors appreciates your cooperation and perseverance during this Drought Stage. Once the Drought Stage ends, we will notify you and you may then return to normal usage. If conditions should worsen you will be notified of more stringent restrictions, to ensure the availability of water in your community.

If you have any questions, please contact Inframark, the District's water and wastewater operator, at 281-579-4500.