THE GO-TO PARTNER FOR WATER AND WASTEWATER INFRASTRUCTURE OPERATIONS

INFRAMARK
WATER INFRASTRUCTURE OPERATIONS
THE WATER AND WASTEWATER EXPERTS

From delivering clean, quality drinking water to our clients across North America to safely treating wastewater in compliance with increasingly stringent environmental regulations, InfraMark is widely recognized as a leader in Water Infrastructure Operations.

Our experts know first-hand the challenges facing today’s municipalities, municipal service districts and industries — aging infrastructures and workforces, increasing compliance concerns and constant cost pressures to name a few.

We understand no two clients are exactly alike and that’s why our service model is tailored to each client’s unique systems, cultures and resources.

Grounded in years of expertise and guided by our longstanding Principles of Pure Partnership™, our 1,500 dedicated employees put that model into action every day to deliver the critical services that help communities, companies and economies prosper — on their terms.

InfraMark manages facilities capable of treating over 1 billion gallons of water and wastewater daily.
Water is what we do. Inframark is the operations partner that helps municipalities, municipal utility districts and industries deliver clean, quality drinking water to more than 4 million people across North America every day.

From water supply and monitoring to water treatment and distribution systems, our expert teams have helped solve our clients’ greatest challenges. And we know those challenges aren’t getting any easier.

We know the new technologies that treatment plants rely on. With over 160 water treatment systems, our experience ranges from groundwater wells to advanced reverse osmosis water treatment plants and the technologies in between. We are also experts in the management of water distribution systems with over 5,000 miles of pipe currently under our management.

We successfully serve some of the nation’s most complex systems and have done so for years. Our water solutions include:
Inframark’s deep team of licensed wastewater operators, maintenance personnel and highly skilled technical solutions engineers creates tailored solutions to meet each client’s unique wastewater situation.

Our treatment plant resume ranges from primary treatment plants to advanced treatment plants and reuse systems, using membrane technologies. We manage over 3,000 miles of collection systems, including combined sewer systems. We also manage over 100,000 dry tons of biosolids annually, much of which is beneficially reused.

We leverage our extensive expertise with a wide range of technologies to deliver environmentally conscious, safe and cost-effective quality operations.

We have a proven track record of driving treatment improvements and developing alternative uses for waste products while managing every aspect of award-winning wastewater management facilities – all while saving energy, time and resources. Our wastewater solutions include:
With more than 300 municipal clients of various sizes, in different settings, and with unique support needs, Inframark knows first-hand the challenges facing today’s municipalities.

We work side by side with our clients in complex water and wastewater operating environments to solve those unique challenges and deliver efficiencies, cost savings, and operational excellence all while meeting stringent regulatory standards.

But don’t just take our word for it. We have a proven track record of delivering the highest levels of service, safety, compliance and reliability in some of the most challenging settings.

Our experience and approach has made Inframark the water infrastructure operations partner of choice for municipalities across North America.
MUNICIPAL UTILITY DISTRICTS

With over four decades of experience providing cost-effective services to municipal utility districts (MUDs) in Texas, Inframark has a proven track record of delivering top-quality water and wastewater operations our clients and their residents can count on.

We go the extra mile every day to be an indispensable partner. Our client services team is there for our clients, anticipating their needs and providing support needed to keep their residents satisfied.

Our depth of expertise and extensive mobile workforce, combined with our unwavering commitment to customer service, has made us the largest water/wastewater service provider in Texas.

Our Texas MUD resume includes:
- 85+ water treatment plants
- 46 wastewater treatment plants
- Over 3,000 miles of collection and distribution system
- Over 120,000 customer accounts

INDUSTRIAL

Inframark’s deep team of experts works alongside our industrial partners to manage all or part of their water and wastewater operations, driving results while allowing them to focus on their core businesses.

Whether it’s in a direct discharge or industrial pre-treatment facility, we’ve proven time and time again that we can drive operational excellence, regulatory compliance, and cost efficiencies for manufacturers across industry sectors and locations.

Our team has expertise in all forms of biological and physical/chemical treatment processes. With Inframark as your partner, you can focus on your business while we focus on the business of running your water and wastewater infrastructure.
Inframark is an independent, American-owned company with a deep team and track record of success. Here’s a glimpse of our depth and breadth.

500+ BUSINESS AND MUNICIPAL CLIENTS

137 MUNICIPAL UTILITY DISTRICT (MUD) CONTRACTS IN TEXAS, MAKING US THE MOST IN-DEMAND WATER AND WASTEWATER SYSTEMS SERVICE PROVIDER IN THE STATE

OVER 8,000 MILES OF COLLECTION AND DISTRIBUTION LINES
MANAGES 200+ WASTEWATER FACILITIES

MANAGES 170 DRINKING WATER FACILITIES

COMPRISED OF OVER 1,500 DEDICATED EMPLOYEES ACROSS NORTH AMERICA

OPERATES IN 19 STATES

SERVES OVER 4 MILLION US WATER & WASTEWATER CUSTOMERS
The success of any project and every relationship depends on a positive and productive interplay of the people, process, resources and responsibilities of all involved. Over the years, we’ve formalized the most important elements into our own service philosophy that we call the Principles of Pure Partnership™. These partnership elements, Alignment, Accessibility and Accountability, are infused into our culture, into every project and every interaction.

**PURE ALIGNMENT**
We connect with clients on their terms, on a foundation of clarity, trust, and mutual understanding. We make their goals our goals, tailoring the right mix of skills and resources to every project.

**PURE ACCESSIBILITY**
We are open and transparent with our clients and each other. We make information and insights easy to see, understand and share. We’re always available and open to share our skills, ideas and thinking.

**PURE ACCOUNTABILITY**
We hold ourselves accountable to our clients, through continuous measurement and improvement, to our environment, through rigorous compliance, and to each other, through ongoing safety, training, and professional development.

The result is deeper relationships with our clients and each other and real value in ways you can see, feel and measure.
OUR MISSION

TO BE THE PARTNER AND PROTECTOR OF THE MOST CRITICAL RESOURCE THAT HELPS COMMUNITIES PROSPER.

Water is our most fundamental resource. It’s at the heart of our personal health, our quality of life, our industries and our economies.

At Inframark we partner with municipalities, industries and communities every day to deliver clean, quality, affordable water that residents count on and communities grow on.

Water is our passion. We protect it and preserve the environment that provides it — pushing for higher standards and new solutions that make our company, our communities and our world better.