

## LANCASTER MUD 1

### WATER SERVICE

Renter’s deposit - \$200

Owner’s deposit - \$100 (Proof of ownership required)

\$15.00 non-refundable application fee applies to all new accounts. All deposit’s and application fees must be made prior to new service.

Your meter will be read on the 1<sup>ST</sup> Monday. Monthly bills will be sent out around the 15<sup>th</sup> of each month. Payment in full is due on your account on the 30<sup>th</sup> of the month. A late charge of 15% will be added if payment is not received by the due date and a Red Tag will be hung to notify you of possible interruption of service for a \$5 fee.

In the event payment is not received before the 30<sup>th</sup> day after the bill date, your account will be considered delinquent and service will be terminated. Accounts reaching delinquent status will be subject to a \$50 disconnection fee, \$50 reconnection fee and an additional \$100 deposit in order to restore service.

There is a \$25.00 fee for all returned checks.

If your water service is ever disconnected for non payment or returned check, payment must be made by **money order only** to restore services.

No letters of credit or payment history will be accepted in lieu of a deposit.

After service has started if you request for service to be temporarily turned off (for any reason) a fee of \$25.00 will be added to your bill for the turn off. An additional fee of \$25.00 will be added to your bill to resume service.

### LANCASTER MUD 1 WATER RATES

Minimum Monthly Water Charge \$40.00

Water Commodity Charge (per 1,000 gallons per month)

<b>Gallons Used</b>	<b>Commodity Charge</b>
0-14,999	\$2.90
15,000-29,999	\$3.60
30,000+	\$4.50

Minimum Monthly Sewer Charge \$40.00

Sewer Commodity Charge (per 1,000 gallons per month)

<b>Gallons Used</b>	<b>Commodity Charge</b>
Over 1,000	\$5.92

\$15.00 Monthly Trash Pickup included with monthly water bill. New residents must call Republic Services at (972) 225-4207 and speak with the LANCASTER MUD 1 Representative to order service and request bulk trash pickup.

**LANCASTER MUD 1 Payment Options:**

Online: [www.paymyinframarkbill.com](http://www.paymyinframarkbill.com) (Credit Card 3% fee, Electronic Check \$1. Payments posted next business day). Automatic Bank Draft is also available through the website.

Phone: 800-441-4501 (Credit Card 3% fee, Electronic Check \$1. Payments posted next business day)

In Person: The Inframark office is open from 8:00 a.m. to 5:00 p.m. Monday through Friday. A night drop is located on the front door for your convenience. Our office is located at 9550 Helms Trail Suite #800 Forney, Texas 75126 and can be reached at (972) 552-9496.

Bill Pay: If utilizing online bill pay through your bank, please verify you have correct mailing address, and full account number to ensure proper handling and processing. Please allow 7 to 10 days for processing.

**PLEASE PROVIDE FULL ACCOUNT NUMBER WITH PAYMENT**

**Trash Information:**

Regular trash pickup is every Wednesday. Please have your container in the alley for pickup no later than 7 am. Additional carts are \$7.95 each month and can be ordered by calling Inframark.

Bulk pick up is the 1<sup>st</sup> Wednesday of the month and must be placed on the curb in front of the house. Bulk pick up can be no more than 8 cubic yards.