

LANCASTER MUD 1

WATER SERVICE

Renter's deposit - \$200

Owner's deposit - \$100 (Proof of ownership required)

\$15.00 non-refundable application fee applies to all new accounts. All deposit's and application fees must be made prior to new service.

Your meter will be read on the 1ST Monday. Monthly bills will be sent out around the 15th of each month. Payment in full is due on your account on the 30th of the month. A late charge of 15% will be added if payment is not received by the due date and a delinquent letter will be issued for a \$5.00 fee. If a Door Tag needs to be issued to notify you of possible interruption a service fee of \$5 will be charged.

In the event payment is not received before the 30th day after the bill date, your account will be considered delinquent, and service will be terminated. Accounts reaching delinquent status will be subject to a \$50 disconnection fee, \$50 reconnection fee and an additional \$100 deposit in order to restore service.

There is a \$40.00 fee for all returned checks.

If your water service is ever disconnected for non payment or returned check, payment must be made by **money order only** to restore services.

No letters of credit or payment history will be accepted in lieu of a deposit.

After service has started if you request for service to be temporarily turned off (for any reason) a fee of \$25.00 will be added to your bill for the turn off. An additional fee of \$25.00 will be added to your bill to resume service.

LANCASTER MUD 1 WATER RATES

Minimum Monthly Water Charge \$40.00

Water Commodity Charge (per 1,000 gallons per month)

Gallons Used	Commodity Charge
0-14,999	\$2.90
15,000-29,999	\$3.60
30,000+	\$4.50

Minimum Monthly Sewer Charge \$10.39

Sewer Commodity Charge (per 1,000 gallons per month)

Gallons Used	Commodity Charge
Over 1,000	\$5.92

\$15.00 Monthly Trash Pickup included with monthly water bill. Additional container fee is \$5.00 monthly. New residents must call Republic Services at (972) 225-4207 and speak with the LANCASTER MUD 1 Representative to order service and request bulk trash pickup.

LANCASTER MUD 1 Payment Options:

Online: www.paymyinframarkbill.com (Credit Card 3% fee, Electronic Check \$1. Payments posted next business day). Automatic Bank Draft is also available through the website.

Phone: 800-441-4501 (Credit Card 3% fee, Electronic Check \$1. Payments posted next business day)

In Person: The Inframark office is open from 8:00 a.m. to 5:00 p.m. Monday through Friday, closed from 12:00 pm – 1:00 pm for lunch. A night drop is located on the front door for your convenience. Our office is located at 9550 Helms Trail Suite #800 Forney, Texas 75126 and can be reached at (972) 552-9496.

Bill Pay: If utilizing online bill pay through your bank, please verify you have correct mailing address, and full account number to ensure proper handling and processing. Please allow 7 to 10 days for processing.

PLEASE PROVIDE FULL ACCOUNT NUMBER WITH PAYMENT

Trash Information:

Regular trash pickup is every Wednesday. Please have your container in the alley for pickup no later than 7 am. Additional carts are \$7.95 each month and can be ordered by calling Inframark.

Bulk pick up is the 1st Wednesday of the month and must be placed on the curb in front of the house. Bulk pick up can be no more than 8 cubic yards.