



Harris County MUD 106

P.O BOX 684000
 HOUSTON TX. 77268-4000
 P: (281) 579-4500

Dear New Resident of **Harris County MUD 106**:

Welcome to **Harris County MUD 106**. Below is a brief summary of policies, procedures, and rates. **The policies, procedures, and rates are subject to change at any time.**

To establish service in your name, the following items must be completed and submitted to Inframark's office:

- New Service Agreement for **Harris County MUD 106**
- Proof of Ownership:
 - a. Renter = Signed Lease Agreement
 - b. Owner = Signed Property Closing Document
- Driver's License / State ID / Military ID / Passport
- The district requires a prior \$100.00 deposit or a \$200.00 tenant deposit. The district also requires a \$20.00 Confidentiality Letter Fee and a \$20.00 New Account fee which is applied to the first month's bill.

The deposit will be applied to your final bill. If there is a credit balance on the account, a refund check will be issued and processing time will take 6-8 weeks from the final bill date. If you are wanting same day service, all documents need to be submitted by 3:00PM CST. Inframark does not process Turn-On/Turn-Off requests Friday – Sunday or on specified holidays.

**** Please Make all Payments Payable to Harris County MUD 106****

RESIDENTIAL WATER RATES	
\$16.00	Flat Fee
\$1.05 / 1000 gallons	0-15,000 gallons
\$1.25 / 1000 gallons	15,001-25,000 gallons
\$1.50 / 1000 gallons	25,001 – 30,000 gallons
\$3.00 / 1000 gallons	30,001 – 40,000 gallons
\$4.00 / 1000 gallons	40,001 + gallons

RESIDENTIAL SEWER	
\$16.00 / MONTH	Flat rate per ESFC

West Harris County Regional Water Authority Fee	\$3.795/1000 gallons
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A 10% penalty will be assessed if payment is received after the due date. This amount is shown in the “AFTER DUE DATE” section on your bill.

Delinquent

If your account becomes past due, a disconnection notice will be sent to your address that may include your past due and current balance. **A letter fee of \$20.00** will be assessed to your account and specified on the disconnection notice is the amount that is due to avoid termination of service. If full payment is not received as directed on the disconnection notice, your service will be disconnected. If service is disconnected, a **\$70.00 disconnection/reconnection fee, and a \$100.00 disconnection deposit will be added to your account each time service is disconnected for non payment** . The full balance of your account will be required to restore service, payable by cashier’s check or money order only. The payment for disconnection of service is due by 4:00PM CST Monday through Friday, to restore with same day service. If your district offers after-hour services, payments made after 4:00PM CST will be subject to after-hour s fees.

NOTE: *Once account is turned off due to a non-payment: Payments made on online, QR reader, over-the-phone, or mailed, are not an acceptable form of payment to restore services.*

Payment Options- Note: If a check payment is returned unpaid by your bank (for any reason) a \$25.00 returned item fee will be added to your bill if certified funds are not presented by the bill due date.

- **Online**
 - Payment Method:
 - Credit/Debit Card, convenience fee 3% of payment
 - Electronic Check, convenience fee of \$1.00
 - www.paymyinframarkbill.com
- **QR Readers “InstaPay”**
 - Payment Method: Credit/Debit Card, convenience fee 3% of payment
 - Electronic Check, convenience fee of \$1.00
- **Over-the-Phone**
 - Payment Method: Credit/Debit Card, convenience fee 3% of payment
 - Payment Method: Check, convenience fee \$1.00 flat fee
 - English: Select Option “1”
 - Spanish: Select Option “2”
- **Mail-In (Personal Check/Bill Pay)**
 - ATTN TO: Harris County MUD 106
P.O BOX 684000

CONTACT US

Inframark, Customer Service

Phone: (281) 579-4500 | [Email: MUDCustomerService@Inframark.com](mailto:MUDCustomerService@Inframark.com) | **HOURS OF OPERATION:** 7:00AM-7:00PM

Dispatch - FOREMERGENCIES AND AFTER HOUR ASSISTANCE

Phone: (281) 398-8211 | **HOURS OF OPERATION:** 24 hours, 7 days a week

- **In-Person**

- Payment Method: Personal Check, Money Order or Cashier's Check
Location: Inframark – Grandway West
2002 West Grand Parkway North, Suite 100
Katy, TX, 77449
Office Hours: 7:30AM – 5:00PM

Detailed Payment Instructions

- **Online**

- Login to the payment portal website: www.paymyinframarkbill.com
- Click "PAY BILL"
- Enter "Amount to Pay" and Select "Payment Type"
- Payment Method: Credit/Debit Card, Electronic Check
- Click "CONTINUE WITH TRANSACTION"
- Fill in "Payment Information" and Click "SUBMIT PAYMENT"

- **QR Readers "InstaPay"**

- Use a QR Reader application that can be downloaded to your smart device
- Payment Method: Credit/Debit Card

If you would like to enroll in the Auto-Pay program visit Inframark's customer portal at www.paymyinframarkbill.com, to enroll or give us a call for further assistance.

Posting of Payments

IMPORTANT NOTICE

Please note, initiated payment date or postmarked payment date is not equivalent to posted payment date.

The following type of payment general posting time frame, which is dependent on your bank's releasing fund policy and/or USPS delivery of mail.

Over-the-Phone, 48-72 hours

Electronic checks (check free payments), minimum 2-3 days

Mail-in checks (personal checks or bill pay, minimum 10 days

Garbage and Sewer

Garbage Service is not provided by **Harris County MUD 106**. Please contact your garbage provider regarding containers and pick-up days.

Garbage Company: Best Trash LLC.
Phone: (281) 313-2378
Website: <http://www.Best-Trash.com/>

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