

THE TOWN OF PROVIDENCE VILLAGE

WATER SERVICE

A prior deposit of \$60 for water and a \$10 application fee is required for all new residential service as well as a \$25.00 non-refundable transfer fee.

Your meter will be read near the beginning of each month. Monthly bills will be sent out around the 15th of each month. Payment in full is due on your account by the 1st of the next month. A late charge of \$10 or 10% (for bills \$100 and over) will be added if payment is not received by the due date and a delinquent letter will be sent to notify you of possible interruption of service.

If a request is made to have service temporarily disconnected a \$5.00 fee will be added to your bill to resume service.

In the event payment is not received by the bill date, your account will be considered delinquent and service may be terminated. Accounts reaching delinquent status will be subject to a \$60 non-payment fee in order to restore service.

There is a \$25.00 fee for all returned checks.

If your water service is ever disconnected for non payment or returned check, payment must be made by cashier's check or money order to restore services.

No letters of credit or payment history will be accepted in lieu of a deposit.

WATER RATES

Monthly Water Service Fee	\$28.00
Monthly Fire Protection Plan	\$6.80
Monthly Sewage/Trash/Recycle	\$61.25 (under 10,000 gallons) \$65.00 (over 10,000 gallons)

Water Commodity Charge (per 1,000 gallons per month)

Gallons Used	Commodity Charge
1,000 – 10,000	\$3.00
10,001 - 12,000	\$3.80
12,001 – 15,000	\$4.13
15,001 – 20,000	\$4.68
20,001 – 25,000	\$5.23
Over 25,000	\$8.97

Trash pick-up is every Monday. Recycle pick-up is every other Monday. Please have totes out by 7 am to ensure pick-up. An extra trash bin is available for \$5.00 a month. Bulk trash pick-up is available by contacting Waste Management directly at (800) 772-8653.

Town of Providence Village Payment Options:

Online: www.paymyinframarkbill.com

(Visa, American Express & MasterCard)

Automatic Bank Draft is also available through the website.

In Person: 1745 F.M. 2931, Providence Village, TX. Monday through Friday. A night drop is located at this location for your convenience. Our main office is located at 9550 Helms Trail Suite #800 Forney, Texas 75126 and can be reached at (972) 552-9496.

If utilizing bill pay through your bank, please verify you have the correct mailing address, and full account number to ensure proper handling and processing. Please allow 7 to 10 days for processing.

PLEASE PROVIDE FULL ACCOUNT NUMBER WITH PAYMENT