



CUSTOMER FIRST NEWSLETTER
AUGUST 2019

ENVIRONMENTAL SAFETY

THE CHALLENGE

Inframark values the health and safety of the communities and its employees in which we work and live. This was driven home to us with the explosions and fires in Deer Park and Conroe earlier this year. While Inframark is not in the oil or chemical business, we do work, on a limited basis, with some chemicals that require a strong emphasis on safety and safety procedures. To achieve that goal, we take proactive measures and constantly audit our facilities for environmental, health and safety issues. After these audits, we immediately correct any issues or make sure that corrective measures will be taken.

Our effort has four major components:

- Employee training - over 45 different modules
- Preventative Maintenance (PM) on process equipment that is conducted by Inframark's Asset Reliability Services
- Site auditing on a daily basis
- Updated emergency plans for fire, tornadoes, hurricanes and other disasters

OUR RESPONSE

Our water and wastewater operations personnel are licensed through the Texas Commission on Environmental Quality (TCEQ) and obtain either an A, B, C or D license. Basic water and wastewater courses for the TCEQ run about 32 hours with Continuing Education Unit (CEU) training taking anywhere from 8 - 24 hours. In addition, Inframark has 45 training modules on safety and processes. Required safety training is conducted monthly.

Process safety is based on preventative maintenance of equipment either by ongoing maintenance or replacement of the particular piece of equipment. In addition, Job Safety Analysis (JSA) is used by employees to ensure that their work is done safely by identifying and mitigating hazards.

We have detailed emergency plans for each facility including emergency numbers, spill prevention plans, safety data sheets and, if the need arises, evacuation points. We annually conduct drills to evaluate the effectiveness of our emergency planning program. As part of the Emergency Planning and Community Right to Know Act (EPCRA), chemicals that are used or stored onsite, which meet predetermined reportable quantities, are reported to the TCEQ, the local emergency planning commission and the local fire department.

CHEMICALS AND HOME SAFETY

While incidents like Deer Park and Conroe get the attention, it is our homes that can be more dangerous than anyplace else. The American Society of Safety Engineers has some useful tips for managing your chemicals at home.

- Read the warning labels. Understand and follow how to use the product safely, how to protect yourself while using it and how to store it properly.
- Follow all safety recommendations regarding hazardous substances.

- Use all chemicals sparingly. More is not better-just more dangerous.
- Do not take a hazardous chemical out of the original container and put it in an empty milk jug or soda bottle. They may not be able to safely store the chemical and you may forget what you put in the jug. Also, a young child may not know the difference between a yellow cleaning product and Mountain Dew.
- After using the product, immediately wash your hands or any part of the body that has come into direct contact with the substance. Use warm soapy water.
- Never store hazardous chemicals near food or food products. Keep all hazardous chemicals away from items used to prepare or cook foods. You do not want to contaminate pots, pans or cooking utensils.
- Properly ventilate the area by using fans or opening windows.
- Do not leave chemical products unattended. Put the product away or take it with you if you need to leave the room in the middle of the job.
- Keep all hazardous chemicals out of the reach of young children. Even better, keep them locked in a safe place. Properly mark all household, pool chemicals, paints and poisons. If not locked in a safe place, keep them on a high shelf out of the reach of children.
- Properly dispose of all chemical products.
- Have the poison control center number on your phone or by your phone. In the United States the number is 800-222-1222.

Your health and well-being is important to us. It is a combined effort of employee training, preventive maintenance, site auditing and emergency planning.

On behalf of the Texas MUD Leadership Team

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