

Harris County MUD No. 397

2025 Drinking Water Quality Report

DEAR CUSTOMER:

We are pleased to present you the Annual Water Quality Report (Consumer Confidence Report) for the year, for the period of January 1 to December 31, 2025. This report is intended to provide you with important information about your drinking water and the efforts made by the water system to provide safe drinking water.

Este informe contiene información muy importante sobre su agua potable. Tradúzcalo o hable con alguien que lo entienda bien. Para asistencia en español, favor de llamar al tel. 832-467-1599.

The sources of drinking water (both tap water and bottled water) generally include rivers, lakes, streams, ponds, reservoirs, springs, and wells. As water travels over the surface of the land or through the ground, it dissolves naturally-occurring minerals, and in some cases, radioactive material, and can pick up substances resulting from the presence of animals or from human activity.

Drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that water poses a health risk. More information about contaminants and potential health effects can be obtained by calling the EPA's Safe Drinking Water Hotline (1-800-426-4791). Contaminants that may be present in the source water include:

- 1) Microbial contaminants, such as viruses and bacteria, which may come from sewage treatment plants, septic systems, agricultural livestock operations, and wildlife.
- 2) Inorganic contaminants, such as salts and metals, which can be naturally-occurring or result from urban storm water runoff, industrial or domestic wastewater discharges, oil and gas production, mining, or farming.
- 3) Pesticides and herbicides, which may come from a variety of sources such as agriculture, urban stormwater runoff, and residential uses.
- 4) Organic chemical contaminants, including synthetic and volatile organic chemicals, which are by-products of industrial processes and petroleum production, and can also, come from gas stations, urban storm water runoff, and septic systems.
- 5) Radioactive contaminants, which can be naturally- occurring or be the result of oil and gas production and mining production and mining activities.

In order to ensure that tap water is safe to drink, EPA prescribes regulations which limit the amount of certain contaminants in water provided by public water systems. FDA regulations establish limits for contaminants in bottled water which must provide the same protection for public health.

Some people may be more vulnerable to contaminants in drinking water than the general population. Contaminants may be found in drinking water that may cause taste, color, or odor problems. These types of problems are not necessarily causes for health concerns. For more information on taste, odor, or color of drinking water, please contact the district's operator, Inframark.

Immuno-compromised persons such as persons undergoing chemotherapy for cancer; those who have undergone organ transplants, people with HIV / AIDS or other immune system disorders, some elderly and infants can be particularly at risk from infections. These people should seek advice about drinking water from their health care providers. EPA/CDC guidelines on appropriate means to lessen the risk of infection by Cryptosporidium and other microbial contaminants are available from the Safe Drinking Water Hotline at (800-426-4791).

Lead can cause serious health effects in people of all ages, especially pregnant people, infants (both formula-fed and breastfed), and young children. Lead in drinking water is primarily from materials and parts used in service lines and in home plumbing. Harris County MUD 397 is responsible for providing high quality drinking water and removing lead pipes but cannot control the variety of materials used in the plumbing in your home. Because lead levels may vary over time, lead exposure is possible even when your tap sampling results do not detect lead at one point in time. You can help protect yourself and your family by identifying and removing lead materials within your home plumbing and taking steps to reduce your family's risk. Using a filter, certified by an American National Standards Institute accredited certifier to reduce lead, is effective in reducing lead exposures. Follow the instructions provided with the filter to ensure the filter is used properly. Use only cold water for drinking, cooking, and making baby formula.

Boiling water does not remove lead from water. Before using tap water for drinking, cooking, or making baby formula, flush your pipes for several minutes. You can do this by running your tap, taking a shower, doing laundry or a load of dishes. If you have a lead service line or galvanized requiring replacement service line, you may need to flush your pipes for a longer period. If you are concerned about lead in your water and wish to have your water tested, contact Inframark at 832-467-1599. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available at <http://www.epa.gov/safewater/lead>.

The source of drinking water used by Harris County MUD 397 is purchased water from Harris County MUD 358 who is providing groundwater from the Evangeline Aquifer.

TCEQ completed a Source Water Susceptibility for all drinking water systems that own their sources. This report describes the susceptibility and types of constituents that may come into contact with the drinking water source based on human activities and natural conditions. The system(s) from which we purchase our water received the assessment report. For more information on source water assessments and protection efforts at our system contact Don Self, Inframark, at 713-277-4328.

Public input concerning the water system may be made at regularly scheduled meetings, generally held at 4:00 PM on the 4th Monday of the month at 16011 Fairfield Green Circle, Cypress, TX 77433. You may also contact Don Self, Inframark, at 713-277-4328 with any concerns or questions you may have regarding this report.

A service line inventory has been prepared and can be accessed by emailing LCRR@inframark.com or by phone at 1-800-874-6333.

Our water system submitted to the Texas Water Development Board a Water Loss Audit for the 2025 calendar year. The system lost an estimated 1,900,083 gallons of water. If you have any questions about water loss, please call Inframark at 832-467-1599.

In the tables below, you will find many terms and abbreviations you might not be familiar with. To help you better understand these terms, we've provided the following definitions:

Action Level (AL): The concentration of a contaminant which, if exceeded, triggers treatment or other requirements which a water system must follow.

Action Level Goal (ALG): The level of a contaminant in drinking water below which there is no known or expected risk to health. ALGs allow for a margin of safety.

Level 1 Assessment: A Level 1 assessment is a study of the water system to identify potential problems and determine (if possible) why total coliform bacteria have been found in our water system.

Level 2 Assessment: A Level 2 assessment is a very detailed study of the water system to identify potential problems and determine (if possible) why an E. coli MCL violation has occurred and/or why total coliform bacteria have been found in our water system on multiple occasions.

Maximum Contaminant Level or MCL: The highest level of a contaminant that is allowed in drinking water. MCLs are set as close to the MCLGs as feasible using the best available treatment technology.

Maximum Contaminant Level Goal or MCLG: The level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs allow for a margin of safety.

Maximum residual disinfectant level goal or MRDLG: The level of a drinking water disinfectant below which there is no known or expected risk to health. MRDLGs do not reflect the benefits of the use of disinfectants to control microbial contaminants.

Maximum residual disinfectant level or MRDL: The highest level of a disinfectant allowed in drinking water. There is convincing evidence that addition of a disinfectant is necessary for control of microbial contaminants.

Treatment Technique or TT: A required process intended to reduce the level of a contaminant in drinking water.

Variations and Exemptions: State or EPA permission not to meet an MCL or a treatment technique under certain conditions.

Avg: Average - Regulatory compliance with some MCLs are based on running annual average of monthly samples.

RAA: Running Annual Average.

LRAA: Locational Running Annual Average.

mrem: millirems per year (a measure of radiation absorbed by the body).

ppb: micrograms per liter (ug/L) or parts per billion - or one ounce in 7,350,000 gallons of water.

ppm: milligrams per liter (mg/L) or parts per million - or one ounce in 7,350 gallons of water.

picocuries per liter (pCi/L): picocuries per liter is a measure of the radioactivity in water.

na: not applicable.

Regulated Contaminants

In the tables below, we have shown the regulated contaminants that were detected. Chemical Sampling of our drinking water may not be required on an annual basis; therefore, information provided in this table refers back to the latest year of chemical sampling results.

Substance	Unit of Measure	Year	MCL	Average Level Detected	Min - Max Level Detected	MCLG	In Compliance	Typical Sources
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Radioactive Contaminants (Regulated at the Water Plant)

Uranium	ug/L	2023	30	2.2	2.2 - 2.2	0	Yes	Erosion of natural deposits.
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Inorganic Contaminants (Regulated at the Water Plant)

Nitrate	ppm	2024	10	0.11	0.11 - 0.11	10	Yes	Runoff from fertilizer use; leaching from septic tanks, sewage; erosion of natural deposits.
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Unregulated Contaminants

Lithium	ug/L	2023	N/A	21.2	21.2 - 21.2	N/A	Yes	Naturally occurring metal
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Unregulated contaminants are those for which EPA has not established drinking water standards. The purpose of unregulated contaminant monitoring is to assist EPA in determining the occurrence of unregulated contaminants in drinking water and whether future regulation is warranted.

Disinfectant Byproducts

Total Trihalomethanes	ppb	2025	80	5.25	2.9 - 7.6	N/A	Yes	By-product of drinking water disinfection.
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Substance	Unit of Measure	Year	MRDL	Average Level Detected	Min - Max Level Detected	MRDLG	In Compliance	Typical Sources
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Maximum Residual Disinfectant Level

Chlorine Residual	ppm	2025	4.0	1.56	1.09 - 2.04	4.0	Yes	Disinfectants are water additive used to control microbes.
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All public water systems in Texas are required to disinfect drinking water to ensure control of microbial contaminants.

Substance	Unit of Measure	Year	90th % Value: 90% of your water utility levels were less than	Min - Max Level Detected	EPA Action Level	Results above Action Level	MCLG	In Compliance	Typical Sources
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Lead and Copper (Regulated at Customers Tap)

Copper	ppm	2023	0.0589	0.00742 -0.256	1.3	0	1.3	Yes	Corrosion of household plumbing systems, erosion of natural deposits; leaching from wood preservatives.
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Lead	ppb	2023	0	0- 2.19	15	0	N/A	Yes	Corrosion of household plumbing systems; erosion of natural deposits.
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Violations	
Violation Type	Duration
Chemical Monitoring, Routine Major - Asbestos	01/01/2022 - 12/31/2024
Health Effects	
We are required to monitor your drinking water for specific contaminants on a regular basis. Results of regular monitoring are an indicator of whether or not our drinking water meets health standards and is safe for consumption. We did not fully complete all monitoring and/or report the results of that monitoring for drinking water contaminants, and therefore cannot be sure of the quality of our drinking water.	
Explanation	
The laboratory sample was collected during the specified monitoring period as required; however, the laboratory did not release the results to the state because the district's operator had failed to pay the laboratory's invoice for such work due to an administrative error.	
Steps to Correct	
The district's operator has taken measures to ensure that in the future all such laboratory invoices are paid promptly.	

Mandatory Language for Monitoring and Reporting Violation
Chemical Sampling
CHEMICAL MONITORING, ROUTINE MAJOR

The Harris County MUD 397 water system **PWS ID 1013295** has violated the monitoring and reporting requirements set by Texas Commission on Environmental Quality (TCEQ) in Chapter 30, Section 290, Subchapter F. Public water systems are required to collect and submit chemical samples of water provided to their customers and report the results of those samples to the TCEQ on a regular basis.

We failed to monitor and/or report the following constituents Asbestos

This violation occurred in the monitoring period(s) 01/01/2022-12/31/2024

Results of regular monitoring are an indicator of whether or not your drinking water is safe from chemical contamination. We did not complete all monitoring and/or reporting for chemical constituents, and therefore TCEQ cannot be sure of the safety of your drinking water during that time.

We are taking the following actions to address this issue:

Due to an administrative error, the TCEQ did not receive the monitoring report by the deadline for receipt; however, the monitoring report indicated the water sample was within the TCEQ parameters. The administrative error has been remedied.

Please share this information with all people who drink this water, especially those who may not have received this notice directly (i.e., people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

If you have questions regarding this matter, you may contact Inframark, the operator for Harris County MUD 397, at our Customer Service Line (832) 467-1599.

Our Water Supply System Received Water From
Harris County MUD No. 358
Water Quality Results are Listed Below

Regulated Contaminants

In the tables below, we have shown the regulated contaminants that were detected. Chemical Sampling of our drinking water may not be required on an annual basis; therefore, information provided in this table refers back to the latest year of chemical sampling results.

Substance	Unit of Measure	Year	MCL	Average Level Detected	Min - Max Level Detected	MCLG	In Compliance	Typical Sources
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Unregulated Contaminants

Bromodichloromethane	ppb	2025	N/A	2.1	2.1 - 2.1	N/A	Yes	By-product of drinking water disinfection.
Bromoform	ppb	2025	N/A	4.1	4.1 - 4.1	N/A	Yes	By-product of drinking water disinfection.
Dibromochloromethane	ppb	2025	N/A	4.0	4 - 4	N/A	Yes	By-product of drinking water disinfection.
Manganese	ppm	2025	N/A	0.01	0.01 - 0.01	N/A	Yes	Abundant naturally occurring element.

Unregulated contaminants are those for which EPA has not established drinking water standards. The purpose of unregulated contaminant monitoring is to assist EPA in determining the occurrence of unregulated contaminants in drinking water and whether future regulation is warranted.

Inorganic Contaminants (Regulated at the Water Plant)

Fluoride	ppm	2023	4	0.73	0.73 - 0.73	4	Yes	Erosion of natural deposits; water additive which promotes strong teeth; discharge from fertilizer and aluminum factories.
Arsenic	ppb	2025	10	2.3	2.3 - 2.3	0	Yes	Erosion of natural deposits; runoff from orchards; runoff from glass, and electronics production wastes.

While your drinking water meets EPA's standard for arsenic, it does contain low levels of arsenic. EPA's standard balances the current understanding of arsenic's possible health effects against the costs of removing arsenic from drinking water. EPA continues to research the health effects of low levels of arsenic which is a mineral known to cause cancer in humans at high concentrations and is linked to other health effects such as skin damage and circulatory problems.

Barium	ppm	2025	2	0.15	0.15 - 0.15	2	Yes	Discharge of drilling wastes; discharge from metal refineries; erosion of natural deposits.
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* All levels detected were below the MCLs.